

CONVENIENT  
CARE ANYWHERE™

**1.800MD™**

# MEMBER INFORMATION

Providing Fast And Convenient Care  
For Your Medical Needs...



**24/7/365**


## COMMONLY TREATED CONDITIONS


- Allergies
- Arthritic Pain
- Cold & Flu
- Tonsillitis
- Laryngitis
- Pharyngitis
- Skin Infections
- Gastroenteritis
- Ear Infection
- Pink Eye
- Insect Bites
- Minor Burns
- Respiratory Infections
- Sinusitis
- Sprains and Strains
- Urinary tract Infection
- Consulting for International and Domestic Travel
- AND MUCH MORE!


- Access to licensed, board-certified physicians
- Little or no time missed from work
- No crowded waiting rooms or appointment times



## HOW IT WORKS

-  **1 Activate**

Activate your account online at [www.1800MD.com](http://www.1800MD.com) or by calling member services at **1.800.530.8666**. Once activated, you will need to setup your member profile and complete your electronic health record. **Health and pharmacy information must be completed before requesting a consultation.**
-  **2 Request a Consult**

Login to your account online or call member services at **1.800.530.8666** to request a consult anytime 24/7.
-  **3 Receive Care**

Receive diagnosis and treatment. 1.800MD provides quality care and peace of mind wherever you are.

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# FAQ's

## 1.800MD™



### What is 1.800MD?

1.800MD is a national telehealth company specializing in convenient, quality medical care. With board-certified physicians in all 50 states\*, those in need can obtain diagnosis, treatment and a prescription, when necessary, through the convenience of a telephone and digital communications.

*\*Subject to state regulations.*

### I have a pre-existing condition. Will 1.800MD still accept me?

**Absolutely!** 1.800MD is not insurance. We do not deny access to quality care because of pre-existing conditions.

### Can I get a consultation after hours or on weekends?

**Yes.** 1.800MD is available 24 hours a day, seven days a week and 365 days a year.

#### CONVENIENCE

Talk to a doctor any time, day or night, on the weekend or when traveling away from home. No inconvenience or hassle of traveling to the doctor's office, urgent care or ER and waiting to be seen.

#### SAVES MONEY

1.800MD reduces unnecessary doctor's office and emergency room visits. Up to 70 percent of all urgent care and emergency room visits are unneeded, costly and can be handled with a 1.800MD telephone or video consultation.

#### QUALITY CARE

With an average of 15 years of internal medicine, family practice or pediatrics experience, you can rest assured each physician is properly licensed in your state, board-certified and verified by the National Physician Data Base and the American Medical Association.

#### CONTINUITY OF CARE

Real-time access to medical records, and the ability to send them to your primary care physician or other providers.

#### WELLNESS AND PREVENTATIVE HEALTH TOOLS

The 1.800MD member portal contains information and tools to help you make informed health care decisions.

#### E-PRESCRIPTIONS

If a 1.800MD physician recommends medication as part of your treatment plan, the prescription will be digitally sent to the local pharmacy of your choice.



## BENEFITS TO YOU



[www.1800md.com](http://www.1800md.com)

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## 1.800MD™

# CALL 1.800.530.8666

1.800MD does not replace the primary care physician. 1.800MD does not guarantee that a prescription will be written. 1.800MD operates subject to State regulations and may not be available in certain States. 1.800MD does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. 1.800MD physicians reserve the right to deny care for potential misuse of services.